## TELECOMMUNICATIONS BULLETIN

May 17, 2005

CMS 05 - 14

**Bureau of Communication and Computer Services** 

## From:

Theresa Starling
Manager, Communications
Solution Center

Arch Wireless — Change in Springfield Office Hours

Arch Wireless Inc., State of Illinois master contract vendor for downstate paging services, has announced a change in office hours effectively immediately. Arch, located at 3217 Northfield Drive, Springfield, Illinois, will be open as follows:

Monday - Friday 8 a.m. - 5 p.m. **Closed** for lunch **11:30 a.m. - 12:30 p.m**.

As a reminder, state employees needing to pick-up paging equipment must enter Arch offices at the rear facility door. Customers must ring the bell and announce themselves before access will be granted.

If you have any questions regarding paging services and options, please do not hesitate to contact the CMS Communications Solution Center:

800-366-8768 or (217) 524-4784

Option 2 - New/Existing Services
Option 6 - Paging